A Safe and Responsible Work Life in NZ Dairy Farming

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A Master of Health Research Pilot: Workplace Health and Safety at Victoria University of Wellington, used the Nordic Occupational Safety Climate Questionnaire (Kines, 2011) for the first time in a NZ industry. It was undertaken in dairy milking sheds, and determined the workgroup had low perceptions of safety. It followed with interviews of owner/managers, answering safety-based questions from domains of the NOSACQ-50. The findings and discussion formed the basis for PhD research.

NOSACQ-50 Survey – seven dimensions of safety climate perceptions ⁹	9 Semi structured interviews	Findings	Discussion	
 Safety justice, Priority and ability of risk, and Non- acceptance, Communication, Trust, 	 Strategic managers and multi-farm owners 	 Low level of safety climate perceptions Aspirational goals or being attempted 	 Responsible work relationships Safe work environments 	

Dairy farming in New Zealand (NZ)

- Trading up \$709m in 2020 from 2019 (NZIER, 2020). ullet
- Predicted to generate **\$28 billion** of export revenue annually **by 2027**.
- Significantly influenced NZ culture and approach to rural life.

Safety Climate – is a measurement of the relative importance of a workgroup perceptions of safety & behaviour, related to the policies, practices and procedures of that workplace. NOSACQ-50 survey is also able to predict safety motivation, perceived safety level, and self-rated

Empowerment, Safety Commitment

Champion for PhD Research

"To explore the intersection of employment relations and safety climate of dairy farm assistants on NZ dairy farms."

Literature Review

Pilot research into the safety climate, gives rise to examining safety in this work environment and the employment relationships in the dairy industry in NZ.

The occupation of dairy farming is a culmination of systems with an evolved culture;

- people are generally working alone in isolated rural areas with distant communication
- outcomes of relational power in organizational safety (Dekker & Nyce, 2014) in thousands of small business dairy farms in NZ, is indeterminable.
- Safety climate offers an opportunity to reflect employee's perceptions of safety, and the importance of safe conduct of behaviour in the workplace (Zohar, 1980).
- Edwards & Kuhn-Sherlock survey of injury in the NZ dairy milking shed in 2021, showed dairy farm assistants were most commonly injured (29%), nearly twice that of other

safety behavior. (Zohar, Kines)





Attention Dairy Farm Assistants! Help contribute to important research and get a \$30 voucher

How does it work?

You'll be required to send your thoughts via WhatsApp from interactions with others on farm and what actions you took next. It's fun and easy.



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To register, just SCAN the QR code or send a WhatsApp audio or message to the number.

Try it now!

manager and owner roles.

The dairy farm in NZ has evolved into a complex hierarchical workplace;

- intergenerational or family systems of beliefs, norms, and values on farms (Shortall, 2019).
- dairy farms have long working hours, barriers to safety being rushed, being in a hurry and fatigue (Lovelock, 2009; Morgaine, 2014).
- Individual safe behaviour at their discretion in a safe working environment (Blau, 2017)
- lacking research of relationship of productivity versus safe behaviour (DairyNZ, 2023)
- health & safety and employment relations literature up to 2014 (Anderson, 2014).

Research Gap and Methodology

Gaps were highlighted in pilot study;

- 1) inequality in the work relationships.
- 2) a need for responsible communication and trust.

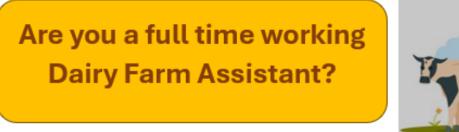
PhD will explore the intersection of work relationships and safety climate of dairy farm workers, using a pragmatic abductive approach.





Worksafe; https://data.worksafe.govt.nz/graph/detail/injuries

3) a mutual need to succeed for employers and employees in a safe work environment.



The Safe Dairy Work Researcher

Deborah Rhodes



Expected **Outcomes & Contributions**



ook back on an exchange you just had with omeone. What are your thoughts and what did you Open 'WhatsApp<u>' record</u> and send. The WhatsApp AI 'BOT' is custom built to securely self-record your voice entries & ask you a safety

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Supervisors

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An integrated research community including • AI Employment Relations • Safety Climate • Dairy Industry

A responsible work relationship framework¹⁰ and tool Locally tested Safety AI App Tool

A safe work environment measure

> A Workers' Collective¹⁵